

## Managed Backups: Instant Restore

### Overview

The protection of your business data and access to this information in a timely manner are important factors to consider in case of data loss or disaster.

FirstServ's fully managed backup solution provides a fast, agent-less, transparent backup and recovery for your cloud dedicated servers. Using next generation technology from Veeam, we can instantly restore exactly what you need, whether that's the entire server, a particular file, a specific application or user data, providing effective disaster recovery and business continuity in the event of a failure, change or corruption.

### Features

#### Faster Server Recovery

Restore your entire server in minutes by booting it directly from the backup itself. This ground-breaking technology eliminates the need to extract the backup and copy it to production storage, providing faster recovery times.

#### File-Level Recovery

Restore individual files from backups in seconds to the latest state or any generation within the previous 10 days, supported on any Operating System or file system.

#### Daily or Hourly Backups

Choose from daily or hourly backups to protect your data, with a 10 day retention of files. Daily backups are taken overnight, whilst hourly backups provide 240 bootable images.

#### Near-Continuous Data Protection

Backup your servers as often as every few minutes, with the ability to immediately failover to a ready-to-start replica. Pricing available on request.

#### On-Demand Sandbox

Create an isolated environment for application-item recovery, recovery verification, testing software and patches, or just troubleshooting problems all whilst your actual server is still live.

### Pricing

Backup	Data Retention	Monthly Price per Server	Setup Fee
Daily Backup	10 generations stored	£49	£0
Hourly Backup	240 generations stored	£99	£0

### Numerous awards

Veeam wins

**80**

**BIGGEST**  
industry awards



### Benefits

- Instant restore
- Daily or hourly backups
- 10 day retention
- Recover individual files
- Replace entire server
- 100% guaranteed recovery
- Fastest recovery times



### Gartner

*"The ability to verify every backup automatically and restore individual application items have been among IT's most serious backup concerns."*

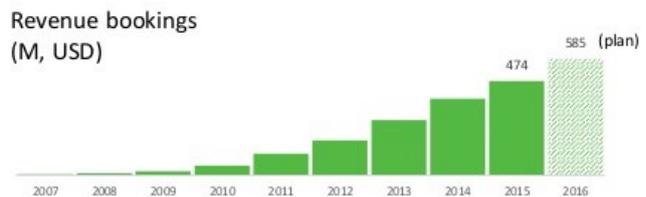
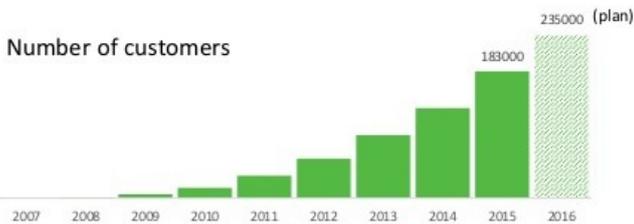


*"Veeam is enabling organisations to do things in new ways that they never could have considered in the past."*



[firstserv.com/cloud](http://firstserv.com/cloud)

## Veeam by Numbers



**183,000** **37,000**

Customers  
200+ countries

ProPartners

**+62** Veeam's Net Promoter Score (NPS)  
Industry Leading Customer Satisfaction Score

**10.6M**

VMs protected in  
200 countries

**3x the industry average**

**Veeam Customers Voted:**

Satisfaction level – **8.5\10**

Likelihood to renew – **8.8\10**

Products features – **8.4\10**

Sales effectiveness – **8.8\10**

**48%**

of Global 2000

**70%**

of Fortune 500

Over **2000**

employees  
worldwide

## Numerous awards

**Veeam wins**

**80**

**BIGGEST**  
industry awards



**VEEAM**

**IT JUST WORKS!™**