Cloud Hosting: Self-Healing, High Availability

Overview

FirstServ's cloud servers offer affordable, flexible hosting with instant deployment and scalability. Powered by VMware, the global leader in cloud infrastructure, this advanced self-healing solution is perfect for companies with high uptime or mission critical requirements.

Experiencing fluctuating, unpredictable or high growth demand? Our cloud allows you to start small with the ability to seamlessly and cost effectively upgrade on-demand.

Features

Self-Healing Technology
Load balancing, intelligent resource distribution and automatic failover ensures your cloud server maintains maximum performance at all times. In the unlikely event of a host server failure your cloud server will immediately and automatically reboot on another host server, guaranteeing high availability and business continuity.

Advanced SAN Technology
Unlike other providers offering 'cloud' on local hard drives, out cloud is fully integrated with advanced SAS/SSD SAN technology providing high availability even in the event of a host server failure. This technology enables seamless live transitions between cloud host servers without any interruption to service or impact on performance, making downtime for upgrades or maintenance a thing of the past.

Total Flexibility & Control
Have complete control of your cloud server with full root access and choice of Operating Systems. Your cloud server comes with database, web, email and ftp servers as standard, however we give you the ability to customise your own dedicated solution. Our advanced technology enables live RAM and CPU upgrades without any reboots or disruption to your cloud server.

Fault Tolerant Cloud (Disaster Recovery)
Our Fault Tolerant option provides continuous availability for your critical applications. An identical copy of your cloud server is continually synchronised to our backup datacenter facility in Birmingham, in the unlikely event of a critical failure in London, your service will simply switch to the DR facility, giving you maximum redundancy and resilience. With zero data loss and minimum disruption to service, you can now protect your most critical applications in the cloud.

Daily or Hourly Backups
Using next generation technology from Veeam we can provide fast, transparent backup and recovery of your cloud server. This unique technology enables you to instantly boot any historic backup to recover specific data or replace your entire cloud server.

Private & Hybrid Cloud
Want the benefits of cloud hosting but require additional security and control? Let our team of experts design your own Private or Hybrid cloud solution, providing you with complete flexibility to allocate infrastructure resources as you choose and cost effectively scale on-demand.

Benefits

- No Set-up Fees
- Instant Deployment
- Rapid Scalability
- 100% Uptime
- High Performance
- Full Root Access
- Choice of OS
- Daily or Hourly Backups
- 24/7 Support
- 100% Network SLA
- 30 Day Money Back Guarantee

Google

"*Google incorporates the speed of a web page into its search engine rankings, officially linking website performance with search engine marketing.*"

Ensure faster page load times for your sites with Cloud Hosting from FirstServ, improving search engine rankings, user experience, conversion rates and ROI.

Veeam   vmware PARTNER
PROFESSIONAL
SERVICE PROVIDER

firstserv.com/cloud

Cloud Hosting Options

Package Prices

Cloud Package	Memory	Storage	Monthly Price
cs 1.0	1GB	10GB	£42.50
cs 2.0	2GB	10GB	£60
cs 4.0	4GB	10GB	£95
cs 8.0	8GB	30GB	£180
cs 16.0	16GB	30GB	£320
cs 32.0	32GB	30GB	£600

Cloud add-on	Description	Monthly Price
Firewall Protection	Fully managed dedicated firewall	£10
Managed Backups	Daily Backups (10 generations stored)	£49
	Hourly Backups (240 generations stored)	£99
Additional vCPU	Additional vCPU (24 maximum)	£17.50
Additional RAM	Additional GB (192 maximum)	£17.50
Additional Storage	Additional GB (2TB maximum)	£0.75
DR vCPU	Reserved CPUs in DR Facility	£5
DR RAM	Reserved RAM in DR Facility per GB	£5
DR Storage	Reserved Storage in DR Facility per GB	£0.30
DR License	License fee per Server replicated to DR Facility	£50
Windows Licenses	Microsoft Windows 2008 R2 Web	£14
	Microsoft Windows 2008 R2 Standard	£24
MS SQL Licenses	Microsoft SQL Server 2008 R2 Express	£0
	Microsoft SQL Server 2008 R2 Web	£29
	Microsoft SQL Server 2008 R2 Workgroup	£59
	Microsoft SQL Server 2008 R2 Standard	£189
Plesk Licenses	Parallels Plesk Onyx control panel (10 domain)	£15
	Parallels Plesk Onyx control panel (100 domain)	£40
	Parallels Plesk Onyx control panel (Unlimited)	£65
Server Management	2 Hour SysAdmin package (per month)	£99
	Ad-hoc system engineer time (per 30 mins)	£49

-100% Uptime SLA
-30 Day money back Guarantee
-No Setup charges
-Friendly & Experienced Team
-No nonsense solutions
-Typical same-day turnaround
-London and Birmingham datacentres
-DR and Managed Backup solutions
-Trustworthy & Honest account managers
-Our attitude is the customer comes first

myFirstServ

-Live performance monitoring
-Administration control
-Instant server reboots
-Firewall management
-IP configuration
-Full Invoice archive
-Future capacity planning
-Accessible online

firstserv.com/cloud

Support

You will be supported by our friendly and experienced 24/7 in-house technical support team, as well as having full access to myFirstServ, our unique and powerful customer portal which gives you up-to-the-second information about your environment, enabling pro-active monitoring and management of your infrastructure.